



Cranberry Township Board of Supervisors

Fairway Facts

- Winter maintenance was completed 3-9.
- Greens aeration was done the week of 3-2. This included coring, rolling, picking up of all the plugs and topdressing. This is the 2nd earliest time done. 2012 it was done in February.
- Dragging of greens was completed the week of 3-9. This program is to ensure that all coring holes are filled and that the playing surfaces are smooth.
- Greens were sprayed the week of 2-24 for pink snow mold and seed head suppression. This ensures a healthy plant throughout the season.
- Started bunker drainage on the back 9 the week of 2-24.
- Front 9 bunkers are almost done adding sand. Holes 1 and 2 need finished.
- Approaches top-dressed the week of 3-2.
- All sticks picked up on course the week of 3-2.
- Visage was checked on golf carts the week of 3-9.
- All bunker rakes inspected, and repairs have been made the week of 3-9.
- Cups have been put in the greens the week of 3-9 and have been changed as needed.

Clubhouse Chronicles

- Worked with communication department to develop and implement an email blast to entire customer base to promote Spring Clearance Sale and Course Opening Day.
- Opened Thursday March 12th. Open for 3 days, 205 rounds played.
- Pro Shop Sale highlights – 69 pair of golf shoes & 50 pieces of apparel.
- Snowfall wiped out a very busy Sunday March 15th. Weather not good, on Monday March 16th and Tuesday March 17th, thus no golfers.
- In conjunction with golf course management staff, developed a plan for essential services for the facility to deal with pandemic regardless of our operational status.
- Officially Closed facility indefinitely, Wednesday March 18th and cancelled all events through Sunday April 12th due to the coronavirus situation.
- Clubhouse events (4) held before closure with an average attendance of 65
- Events cancelled (7) through the end of March with average of 45
- Minimal staff working remotely. Promptly handling all voicemails, email inquiries and questions from customers per current and future bookings, along with pro shop sale activity such as gift cards, GHIN renewals.
- Updating files such as Policies, Procedures and Operations Manual, including customer service guidelines, employee training, job descriptions and schedules.
- Daily Department Head Meetings via Teams App to stay informed on current activities

Submitted by the Cranberry Highlands Management Team